



June 23, 2021

Auto Repair Specialists
Mr. Dave Timm

Dear Mr. Timm,

Congratulations for being recognized as the AAA Best in Auto Repair Gold Award Winner!

As you know, your facility was recently nominated for the AAA Best in Auto Repair award for consistently setting a standard of World-Class service while highlighting the importance and value of the AAA Approved Auto Repair program with AAA Members.

As a **Gold Award Winner**, your facility has been recognized as being among the best-of-the-best across the nation! This includes your ongoing efforts to provide exceptional repair service, demonstrate policies and processes that support the AAA Approved Auto Repair program, use the best technology available, and engage in your community, all culminating in a highly polished team and organization that delivers high customer satisfaction. There is a level of professionalism, teamwork and a sense of pride in a job well done among the Best in Auto Repair.

The Auto Club Group is proud of our relationship with Auto Repair Specialists! Congratulations again on earning this very distinguished award. We thank you for all that you do to serve AAA Members!

Sincerely,

A handwritten signature in black ink that reads "Lisa Orr". The signature is fluid and cursive, with the first name "Lisa" being more prominent than the last name "Orr".

Lisa Orr
Assistant Vice President
Automotive Regional Operations

LO/bc