

CPO CANADA

CERTIFIED  PRE-OWNED

Consumer Protected Ownership

Canada's only nationally recognized Certified Pre-Owned program for all vehicle brands

CPO CANADA

We provide Premium Pre-Owned Vehicle Warranty protection as part of a national consumer driven program

WE HAVE YOU
COVERED

DRIVE CERTIFIED

Whether you are purchasing a preowned vehicle or re-certifying your current one, a CPO Canada Certification will assure your ride is safe, dependable, and protected from unexpected costly breakdowns.

EXTEND & SAVE

Extend the life of your current vehicle and **SAVE MONEY!** A well-maintained vehicle will last longer and cost less. That combination will save you thousands of dollars over the lifetime of your vehicle.

ELITE CLIENT SERVICES

CPO Canada Elite client services helps to assure you are receiving proper maintenance by acting as your personal 'repair consultant'. Have questions, give us a call. Our network of automotive experts are pleased to share advice on vehicle service or simply confirm what the repair facility suggests.

CPO CANADA CREDIT Repair, Maintain, Upgrade

- Automotive Repair Financing is available for repairs, maintenance, tires, and upgrades. Pre-Approval within seconds with no credit check.
- Apply confidentially on your phone. CPO Canada Warranty Financing as low as 0% with the same quick approval. You get the money you need without jumping through hoops.

CERTIFIED MECHANICAL SHOPS, WARRANTY SALES & REPAIRS

THE WORLD OF CERTIFIED

The definition of Certified means to officially recognize something or someone as possessing certain qualifications or meeting certain standards. The Auto Industry and the public in general has long recognized the definition of **Certified Pre-Owned (CPO)** is a car that has been inspected, reconditioned, and certified by a manufacturer, dealership, or mechanical shop before it's sold.

CPO Canada has taken the term Certified and Certified Pre-Owned to a whole new level by taking all the aspects of a vehicle life cycle and certifying the companies and personnel involved for the highest standard in safety and piece of mind in vehicle ownership.

REFRESH & RENEW

Extend the life of your vehicle through the All-New **CPO Canada Refresh and Renew Program**. Book a **CPO Canada** inspection at one of our Certified facilities across Canada. You will receive a Video/ Photographic report on the condition of your vehicle. The centre will provide a complete written estimate for required repairs or maintenance that will bring your vehicle back to like-new condition

For the unforeseeable breakdowns, be sure to purchase a **CPO Canada Warranty**. This combination of services and warranty insulates you from expensive repairs. No more concerns about the check engine light, transmission, air condition problems Suspension clunks, turbo rattles, heating cooling and the list goes on and on. The **CPO Canada** warranty covers virtually every mechanical or electric component on your vehicle. Why not drive worry free trouble free and expense free?

COVERED COMPONENTS

The following components are covered by the **CPO Canada "Certified Pre-Owned" Warranty Coverage**



ENGINE | GAS | DIESEL

- » Cylinder Block, Cylinder Head(s)
- » Rotary Housing & all Internally Lubricated Parts contained within the engine including
- » Pistons & Piston Rings
- » Connecting Rod Bearings
- » Crankshaft & Main Bearings
- » Camshaft, Camshaft Bearings
- » Cam Followers
- » Timing Chain or Belt
- » Timing Gears
- » Guides & Tensioners
- » Rocker Arms & Shafts
- » Rocker Bushings
- » Cylinder Head Valves
- » Valve Guide, Lifters & Springs
- » Valve Seals, Retainers, Seats
- » Push Rods
- » Water Pump & Fuel Pump
- » Oil Pump & Oil Pump Housing
- » Harmonic Balancer

- » Oil Pan
- » Timing Chain Cover
- » Intake & Exhaust Manifolds
- » Valve Covers
- » Engine Mounts
- » The Oil Pan & Valve Covers are only covered if damaged by the Breakdown of a Covered Part



TURBO | SUPERCHARGER

- » Factory installed only
- » All internally lubricated parts of the factory installed Turbocharger | Supercharger
- » Turbocharger | Supercharger Housing & All Internally Lubricated Parts
- » Housing is only covered if damaged by Breakdown of a Covered Part



TRANSMISSION

- » All internally lubricated parts of Manual or Automatic Transmissions
- » Torque Converter

- » Flywheel | Flex Plate
- » Vacuum Modulator
- » Electronic Shift Control Unit
- » Transmission Cooler
- » Transmission Mounts
- » Oil Pan
- » Slave | Clutch Master Cylinder
- » Pilot Bearing & Throw-Out Bearing
- » Oil Pump
- » Drums
- » Planetaries
- » Sun Gear & Shell
- » Shafts, Bearings
- » Side Gears
- » Carrier Pinion Gear
- » Ring Gear
- » Shift Rail
- » Forks, Synchronizers & Torque Converter
- » Breakdown of the Transmission, Transaxle Case is covered only if caused by the failure of an internally lubricated covered part



DRIVE AXLE ASSEMBLY

- » Front & Rear | Drive Axle Case
- » All Internally Lubricated Parts contained within the Drive Axle
- » Locking Hubs
- » Drive Shafts
- » Center Support Bearings
- » Universal Joints
- » Constant Velocity Joints
- » Axle Bearings
- » Actuator; & Differential Cover
- » Four-Wheel Drive Actuator; & Differential Cover
- » The drive axle housing is only covered if damaged by the Breakdown of a Covered Part



TRANSFER CASE

- » All internally Lubricated Parts of the 4 x 4 Transfer Case
- » Breakdown of the Transfer Case is covered if caused by the failure of an internally lubricated part



BRAKE SYSTEM

- » Master Cylinder
- » Power Brake
- » Cylinder
- » Vacuum | Hydro Assist Booster
- » Disc Brake Caliper
- » Wheel Cylinders
- » Compensating Valve
- » Brake Hydraulic Lines & Fittings
- » Hydraulic Control Unit
- » Hydraulic Trailer Brake Assembly & it's Components
- » The following ABS Parts are also covered: Electronic Control Processor
- » Wheel Speed Sensors
- » Hydraulic Pump | Motor Assembly
- » Pressure Modulator Valve
- » Isolation Dump Valve Accumulator



STEERING

- » All Internally Lubricated Parts within the Steering Box
- » Rack & Pinion Gear
- » Power Steering Pump & Hoses
- » Steering Knuckles
- » Pitman & Idler Arm
- » Tie Rod Ends and Drag Link
- » Steering Dampener
- » Upper and Lower Steering Column Shafts & Cooler
- » Twin "I" Beam & Bushings & Steering Travel Stop
- » Rear Wheel Steering
- » Rear Steering Shaft & Couplings
- » Power Cylinder & Pump
- » Electronic Control Unit | Solenoid
- » Phase Control Unit
- » Stepper Motor
- » Steering Box, Control Valve, Rack
- » Tie Rod Ends
- » Horns; Trailer Brake Wiring Harness
- » Auxiliary Power Supply Wiring
- » Exterior Cab Lighting
- » Auxiliary Fuel Tank Switching Unit & Switch
- » Electronic Instrument Cluster
- » Distributor
- » Ignition Coil
- » Electronic Combination Entry System
- » Does Not Include Transmitters & Receivers for Remote Locks
- » Cruise Control Module
- » Transducer
- » Servo and Amplifier
- » Power-train Control Module
- » Headlamp Motors
- » Power Window Motor
- » Power Seat Motor
- » Power Mirror Motor
- » Power Antenna Motor | Mast Assembly
- » Convertible Top Motor



ELECTRICAL COMPONENTS

- » Alternator
- » Voltage Regulator
- » Starter Motor
- » Starter Solenoid & Starter Drive
- » Engine Compartment Wiring Harness
- » Computerized Timing Control Unit
- » Electronic Ignition Module
- » Crank Angle Sensor
- » Knock Sensor
- » Ignition Switch
- » Ignition Switch Lock Cylinder
- » Front and Rear Window Wiper Motor
- » Washer Pump and Switch
- » Stop Lamp Switch
- » Headlamp Switch
- » Turn Signal Switch
- » Heater | A.C. Blower Speed Switch
- » Manual Heater | A.C. Control Head
- » Power Sunroof Motor
- » Power Window Switch
- » Cruise Control Engagement Switch
- » Power Seat Switch
- » Power Mirror Motor Switch
- » Rear Defogger Switch
- » Power Door Lock Actuator & Switch



AIR CONDITIONING

- » Condenser
- » Compressor
- » Compressor Clutch & Pulley
- » Air Conditioning Lines and Hoses
- » Evaporator
- » Idler Pulley and Idler Pulley Bearing
- » High | Low Compressor Cut-Off Switch
- » Expansion Valve & Pressure Cycling Switch
- » The Following parts are also covered if they are required in connection with the repair of a Covered Part listed above and only if they have failed: Accumulator, Receiver Dryer, Orifice Tube, Oil & Refrigerant



FRONT & REAR SUSPENSION

- » Upper & Lower Control Arms
- » Control Arm Shafts & Bearings or Bushings
- » Upper & Lower Ball Joints
- » Radius Arm & Bushings
- » Torsion Bars, Mounts & Bushings
- » Stabilizer Bar
- » Links & Bushings
- » Struts, Strut Bearing Plates
- » Spindle & Spindle Support
- » Wheel Bearings
- » Pannard & Track Bar
- » Suspension Bumpers
- » Leaf Springs, Shackles & Hardware
- » Load Assist Shocks
- » Load Assist Springs & Coil Springs



FUEL SYSTEM

- » Fuel Injection Pump & Injectors
- » Vacuum Pump
- » Fuel Tank & Sending Unit
- » Metal Fuel Delivery Lines
- » Fuel Pressure Regulator
- » Fuel Tank Switching Unit | Switch



COOLING SYSTEM

- » Engine Cooling Fan & Motor
- » Fan Clutch
- » Belt Tensioner
- » Radiator
- » Heater Core
- » Thermostat
- » Blower Motor
- » Hot Water Valve
- » Engine Oil Cooler
- » Cooler Lines & Fittings



SEALS & GASKETS

- » Seals & Gaskets are covered only in conjunction with a repair or replacement of the above Covered Parts
- » Minor loss of fluid or seepage is considered normal & is not considered a breakdown and is not eligible for coverage



EXCLUSIONARY

- » An exclusionary plan is written so that the plan states everything is covered but a small list of excluded items

Vehicles Can Have Problems

Vehicles are insured for financial protection in the event of an accident, even though many of us never use our collision insurance. On the other hand, every vehicle will require repairs due to mechanical failure. An average engine costs exceeds \$10,000 to repair and the average transmission costs exceeds \$7,500. While these represent the major components, minor parts can still cost anywhere up to \$3,000.

The question you need to ask is simple: do you want to pay for these huge repair costs or would you rather someone else pay it for you? With a CPO Canada vehicle protection plan, we pay the costs, so you don't have to. In many situations, the cost of a single covered repair pays for the entire protection plan!

A mechanical breakdown can be very stressful, not only costing you money, but time. This is why all our protection plans come with emergency roadside assistance, rental car benefits, and travel interruption coverage.

With a CPO Canada protection plan, you have someone to call if you are ever stranded by a breakdown. We will put you in a rental car and most importantly, cover the cost of your repairs to get you back on the road. We provide you peace of mind, knowing your vehicle is covered by an experienced company, focused on giving you the best customer service in the industry.

ALL COVERAGE OPTIONS COME WITH FREE 24-HOUR ROADSIDE ASSISTANCE, TOWING, AND A RENTAL CAR PROGRAM

BENEFITS & FEATURES | CPO Canada Certified Plan

EMERGENCY ROADSIDE ASSISTANCE

We pay for the cost of emergency roadsideservices, including:

- Towing
- Battery Jump Starts
- Flat Tire Changes
- Lockout Assistance
- Fuel Delivery

(You are responsible for fuel costs)

RENTAL CAR COVERAGE

We pay for the expense of a rental car when your vehicle's failure is approved for repair

TRIP INTERRUPTION BENEFITS

In the event you experience a breakdown 150 kilometers away from your home, we will pay for a portion of your meals and lodging for covered repairs

GLOBAL PROTECTION

All of our plans can be used across Canada and the United States, so if you are traveling and experience a breakdown, you can rest assured your plan will be accepted

TRANSFERABLE COVERAGE

If you sell your car, you can transfer the coverage to the new owner, which increases the value of your vehicle!

CPO CANADA COMMUNITY MARKETPLACE | cpocanada.ca

cpocanada.ca is the online authority to the Certified Pre-Owned industry with our one-of-a-kind community marketplace where here you will find all things Certified within the automotive industry

COMMUNITY: cpocanada.ca Hosts a community of business profiles. These profiles outline the details of who they are, what they do and any community involvement. You will meet every one of our partners, including CPO Certified Auto Sales Centres, Repair and Service Centres, Warranty Sales & Service Centres, and all of our Certified Dealer locations. It's an entire Automotive Community in your local neighborhood and beyond

BUSINESS TEAM: cpocanada.ca houses an ecosystem of businesses and personal profiles of the staff. No more chat-bots, AI answers or skewed information. cpocanada.ca and it's partners are about personal touch, passion and caring for every CPO Canada Elite Client

MARKETPLACE: A comprehensive list of TRUSTED automotive services and products, who offers them, and what role they play in the longevity of your vehicle and in buying or selling a certified preowned vehicle

AUTOTAINMENT: Another community tool providing educational and entertaining material, bringing the latest news from around the world on tips, tools, trends and more. We have named this new format 'Autotainment'

For more Information on our Program Details Call Toll Free:

Roadside Assistance 1.855.897.3043 | Customer Service 1.800.563.1020

Or email us at: Email: certified@cpocanada.ca

This brochure is intended to provide general information about CPO Canada, Certified Pre-Owned Comprehensive Program and Coverage. Please see your local Service Center and or Dealer for further details. Illustrations used in this brochure are for graphic representation only. CPO Canada reserves the right to change program policy without incurring obligations. * Please see your contract for full details.

