

NAPA AUTOCARE COLLISION AND REFINISH NATIONWIDE LIMITED WARRANTY

WHO MAKES THIS LIMITED WARRANTY

This limited warranty is extended only to you, the original purchaser, and not to anyone who may purchase your vehicle from you during the term of the warranty. This limited warranty is made by the Independent Repair Facility ("Dealer") who is so named on the original repair order, and who performed the service/repairs on your vehicle. This warranty will be honored by any NAPA AutoCare Collision Program Dealer participating in this program and performing collision repairs, or any other authorized repair facility anywhere in the United States. This warranty is not a warranty by National Automotive Parts Association (NAPA), its employees, stores, member companies, or the administrator, Sonsio Administrative Services, LLC, its affiliates, subsidiaries or any of their employees, or member companies. Sonsio Administrative Services, LLC serves as the administrator only.

WHAT IS COVERED BY THE WARRANTY

Metal and Body Work: All metalwork including welding and the application of materials utilized in making collision repairs, excluding rust repairs, will be warranted for a period of 24 months or 24,000 miles, whichever occurs first. This is the default warranty unless the appropriate TECH PAINT SYSTEMS GUARANTEE box is checked below.

Mechanical Repairs: Unless specifically excluded below, minor mechanical repairs performed in conjunction with a collision repair are warranted for a period of 24 months or 24,000 miles, whichever occurs first. A copy of the Peace of Mind Warranty is available from your NAPA AutoCare Collision Program Dealer.

Paint: With the use of Martin Senour products paint and refinish work will be warranted against peeling, cracking, crazing, extensive loss of gloss, failures on flexible plastic parts, color fading and/or chalking, and moisture blistering for 12 months or 12,000 miles, whichever occurs first, unless noted below.

The Independent Repair Facility warrants that the above repairs and services performed at their location will be free from defects in materials and workmanship for the duration as indicated, measured from the date of the first repair and the odometer reading shown on the original repair order. This warranty is conditioned on the vehicle being subjected only to normal use and receiving reasonable and necessary maintenance during the warranty period. Warranty repair costs shall in no case exceed the costs of the original related repair or service. If there is a defect in either materials or workmanship within the warranty period, the Independent Repair Facility shall have the option to either perform remedial service work at no charge to you, replace the defective warranted part(s) without charge to you, or refund to you the entire charge for the warranted repairs, minus any previous refunds or credits.

STATE OF CALIFORNIA ONLY: A buyer of covered products or services has the right to have warranty service performed during the warranty period. The warranty period will be extended for the number of whole days that the vehicle has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect, and the buyer notifies the warranty administrator of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return his vehicle for a replacement of parts, if applicable, or a refund, in either case, subject to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the user has under other laws.

WHERE YOU CAN OBTAIN WARRANTY SERVICE

If you are less than 25 miles away from the original repairing NAPA AutoCare Collision Dealer location, you must return your vehicle to the NAPA AutoCare Collision Dealer location where the warranted service was performed and present your copy of the repair order to the Dealer. If your vehicle is inoperable, and you are more than 25 miles away from the original repairing NAPA AutoCare Collision Dealer location, you may be eligible for certain towing and/or rental car benefits as determined by the Administrator.

If you are not aware of a participating NAPA AutoCare Collision Dealer location in your area, then **you must call the Administrator, at (800) 452-NAPA**, from 8:00 a.m. to 8:00 p.m. Monday through Friday (Eastern Time) and 8:00 a.m. to 5:30 p.m. Saturday (Eastern Time), excluding holidays. The Administrator will direct you to the nearest participating NAPA AutoCare Collision Dealer location. If there are no NAPA AutoCare Collision Dealer locations in your area, the administrator will direct you to a non-NAPA AutoCare Dealer location.

WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE

You must keep a copy of the repair order and present it when seeking service under this warranty. If warranty work is performed, you must temporarily surrender possession of the repair order.

If there are no participating locations in your area, you must obtain authorization from the Warranty Administrator prior to any warranty repair work by calling **(800) 452-NAPA**. If the non-participating Repair Facility location will not accept payment from the Administrator, you must pay for the warranty service and submit a legible copy of your original repair order and warranty service repair order to the Administrator for consideration for reimbursement under this warranty.

TEC PAINT SYSTEMS GUARANTEE

Subject to the specific terms and conditions of this warranty, TEC Paint Systems further guarantees paint finishes as follows:

- TEC base coat/clear coat, the guarantee shall be a LIFETIME guarantee commencing on the repair date if applied by a Martin Senour Certified Technician.
- TEC base coat/clear coat, the guarantee shall be for a period of five (5) years commencing on the repair date.
- TEC One Stage Acrylic Urethane, the guarantee shall be for a period of three (3) years commencing on the repair date.
- TEC One Stage Acrylic Urethane, the guarantee shall be for a period of five (5) years commencing on the repair date.

For purposes of this Guarantee, LIFETIME shall mean the period of time, which the owner of the vehicle at the time of the repair owns the vehicle.

WHAT IS NOT COVERED BY THIS WARRANTY

PAINT EXCLUSIONS INCLUDING BUT NOT LIMITED TO: Rust failures; abrasion; scratches or chips; chemical spotting; any repair work performed over a previously repaired substrate; claims made without proper documentation; original equipment finish failures; use of improper detergents and/or failures caused by environmental pollution; any defect which occurs as a result of the vehicle's involvement in an accident; any defect caused by improper maintenance or care; use of abrasive cleaning products. Warranty is non-transferable.

You must pay for any non-warranty service you order to be performed at the same time as the warranty service. This warranty will not apply to your repaired vehicle if it has been damaged by abnormal use, misuse, neglect, accident, alteration or "tampering with" (by other than the Facility or Facility employees). **This Warranty does not cover replacement or repairs due to normal wear and tear.** The Facility's employees and/or agents do not have authority to modify the terms of this Warranty nor to make any promises in addition to those contained in this Warranty. THIS WARRANTY DOES NOT IN ANY WAY INCLUDE INCIDENTAL OR CONSEQUENTIAL DAMAGES (additional expenses which you may incur as the result of faulty repair or service) or cover parts and labor due to normal wear and tear.

THIS WARRANTY DOES NOT COVER REPAIR(S) OR REPLACEMENT(S) EXCEPT AS LISTED IN THE SECTION, "WHAT IS COVERED BY THIS WARRANTY, EVEN THOUGH THE FACILITY MAY OFFER OTHER SERVICES. SPECIFICALLY EXCLUDED ARE ANY REPAIRS INVOLVING USED OR REMANUFACTURED PARTS (excluding sheet metal repair), SALVAGED PARTS, CUSTOMER SUPPLIED PARTS, AND OR REPLACEMENT OR REMOVAL OF INTERNALLY LUBRICATED PARTS AND OTHER SUCH REPAIRS AS LISTED BELOW. AUTOMOTIVE REPAIRS AND SERVICES EXCLUDED FROM THE NATIONWIDE LIMITED WARRANTY INCLUDE BUT ARE NOT LIMITED TO:

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| <ul style="list-style-type: none">I. ENGINE (excluding external engine seals and gaskets)<ul style="list-style-type: none">A. Any internal repairs or replacement of internal components, or replacement of engine assembly.II. TRANSMISSION (excluding external transmission seals and gaskets)<ul style="list-style-type: none">A. Automatic – any internal repair or component replacement.B. Manual – any internal repair or component replacement.III. REPAIRS PERFORMED ON ANY VEHICLES WITH A GVWR GREATER THAN 19,500 LBSIV. GLASS REPAIRS/REPLACEMENT | <ul style="list-style-type: none">V. TIRES, BATTERIES (excluding Hybrid Drive Battery replacements)VI. PREVENTIVE MAINTENANCE SERVICES (excluding belt and hose replacement)<ul style="list-style-type: none">A. Oil changes, fluid changes and flushes, wiper blades, filters. |
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**NAPA AUTOCARE COLLISION CENTER
NATIONWIDE WARRANTY CENTER
P.O. BOX 17659, GOLDEN, CO 80402-6027**

1-800-452-NAPA

Mechanical warranty coverage is extended to 36 months or 36,000 miles on qualifying repairs when insurance deductible is paid for with the NAPA AutoCare EasyPay Card (not applicable to commercial vehicles).